



The Cotswold Retreats *House Manual*

www.thecotswoldretreats.com



*Welcome to our home away
from home*

Thanks for choosing to stay with us. We are so glad you have decided to book with us, and we want to make sure you have a 5-star stay.

There are plenty of great restaurants nearby, as well as loads of attractions to see whilst you are here.

You will find a list of my favorite restaurants on in here, plus details about our property in this manual.



Meet your Hosts

Our names are Tracey and Lee Kelly, and we are the owners of Cotswold Retreats. We own some of the accommodations and manage the others on the owner's behalf.

We live locally so don't worry if you need anything!

We love to travel and therefore having somewhere where we can host fellow travelers is really important to us. We hope you love your stay with us!

Our motto is "La Vie est Belle"

House Rules

Check in 3pm
Check out 10am



Smoking

No smoking or vaping inside any of the properties. If you smoke outside, please dispose of your rubbish - the ducks do not like cigarette butts!



Noise

Keep noise to a minimum and respect others - see park rules for details of quiet times



Pets

2 well behaved dogs are allowed if pre booked. Must be kept on a lead at all times.



Guests

Only registered guests are allowed to stay. If there are any changes you must contact us



No Parties

No parties or events are allowed



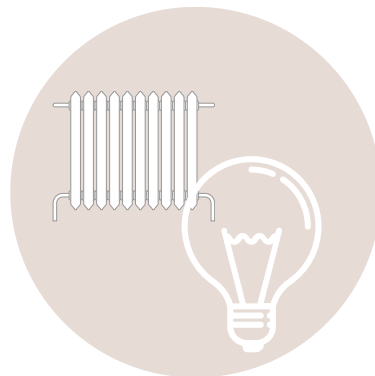
Respect the space

Please look after the property. Keep muddy shoes off the carpets



Barbeques

If you are using your own barbecue - please only use on the grass and **NOT** the decking



Lights and Heating

Please turn these off when leaving for the day or at the end of your stay



Lake

No Swimming in the Lakes

Home Amenities



Free Parking most accommodation has parking for one car - others should be placed in the main car park - **DO NOT PARK ON GRASS AREAS**



If you are using the pools, please take your guest passes. Please check at reception for current opening times



Free Wifi - access details inside the accommodation



Netflix is available in some properties - if you sign into your account please sign out when you leave



Washing machines are provided in selected properties, manuals can be found in the instruction pack. The site has an onsite launderette



Bluetooth inbuilt speakers are in selected accommodation, manual will be in instruction pack



Food delivery can be made to the property - contact us for the address



Heating, please turn off when not in use.



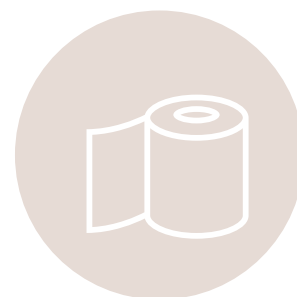
Iron and Ironing board provided



Dishwashers are in selected properties, manual will be in instruction pack. A few tablets are included to start you off



A small amount of Tea, coffee, milk and sugar is in your welcome pack for arrival



A small cleaning pack and a couple of toilet rolls are provided for arrival

Good to Know



Laundry

If your accommodation does not have a washing machine, then you can use the launderette on site



Mail

Mail cannot be delivered to site



Rubbish

There are plenty of rubbish bins on site - please familiarise yourself and ensure rubbish is placed in these and not left inside or outside the accommodation



Fire

A fire blanket and fire extinguisher is in each accommodation. There are also smoke and carbon monoxide alarms



Wifi

Free wifi is available in all accommodations - check inside for log in details

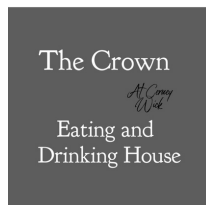


First Aid

First aid kits are in the kitchen.

Eat and Drink

Here is a selection of our favorite places – please check in advance for up to date opening hours



The Crown at Cerney Wick

The Crown at Cerney Wick is a new addition to the team who also look after the Waterside Kitchen and Bar. After a renovation they are open to guests Tuesday–Sunday offering the best of British small plates during the week, and epic roasts on Sundays.

A beautiful cosy space perfect for a celebration, or a pint after a long walk!

The whole pub is dog friendly. Best to book on 01793 750369 or message on their instagram account @thecrown_at_cerneywick



Pizzeria 720

Use your voucher in the accommodation for 15% off any Pizza Order (9" & 12")

For the ultimate artisan wood-fired pizza, visit Pizzeria 720° for a variety of 9" or 12" options, freshly made with locally sourced toppings. Gluten free pizza base, sides and drinks available.

www.pizzeria720.com

T 07751 991130



Waterside Kitchen and Bar

Just over the road from the Holiday Park, on the peaceful banks of Walters Lake, Waterside Kitchen & Bar is the perfect haven to relax with friends and family. Open daily, serving an ever-changing seasonal menu of small plates with both indoor restaurant seating and an outdoor terrace, plus stunning private glass pods and wooden cabins.

www.watersidecotswolds.co.uk

Lake 15, Walters Lake, Wickwater Lane, Cirencester GL7 5RL

T 01285 860412

<https://www.watersidecotswolds.co.uk/>



Jennies Kitchen

Show your Discount Card for 10% off at Jennies Kitchen

Jennie's Kitchen is an independent cafe, situated in Fridays Ham Lane, just off the Spine Road, in the heart of the Cotswold Water Park. Great home cooked food and drink.

+44 (0)1285 860048

info@jennieskitchen.co.uk



Bar @ Lake 6

Use your voucher in the accommodation for a free soft drink with each alcoholic drink purchased

If you're after that holiday sun-downer beach feeling, why not pop across to Bar @ Lake 6 for Pimms or draft beer and enjoy the peaceful ambience of a waterside location with festoon lighting and a roaring firepit for that ultimate experience.

www.lake6bar.co.uk

Fun Attractions

Please also find additional things here <https://waterpark.org/>

4Lakes

Feel energised and refreshed when you participate in one of our exhilarating water activities. Here at 4 Lakes Waterski School, we are a small, family-run business providing fun, engaging and affordable water sports activities for both adults and families. Our qualified, dedicated and passionate coaches help you reach your goals by tailoring all lessons to your needs and they are always on hand throughout your session to assist when required

www.4lakes.co.uk

Cotswold Canoe Hire

We welcome you to the heart of the River Thames close to its source at our RIVERSIDE LOCATION in Lechlade on Thames.

Here you can enjoy stunning scenery away from the hustle and bustle through the Cotswolds on our country's most famous and incredibly beautiful river.

You will be able to hire the popular open canoes to touring kayaks and also the sit on top kayaks from our range.

<https://www.cotswoldcanoehire.co.uk>

Cotswold Country Park and Beach

Whether relaxing with friends and family on a sandy beach beside a beautiful swimming lagoon, or enjoying activities from water sports to mini-golf or high ropes within beautiful parkland, the Cotswold country park and beach offers the perfect day out, (with fab catering) time after

<https://www.cotswoldcountryparkandbeach.com/>

Cotswold Driving Experiences

Gloucestershire Rally School and Cotswold Off-Road have joined forces to offer you award-winning rally and 4x4 off-road driving experiences to all, starting from just aged 10! No experience necessary as full tuition is given by highly experienced instructors. Located in the heart of the Cotswold Water Park. Groups welcomed and gift vouchers available for all courses. Established in 1994.

www.cotswolddrivingexperiences.co.uk

Walters Lake

A purpose built commercial Match Lake that has been established for over 10 years and has now matured into an ideal pleasure and match fishery.

The lake, approximately 4.5 acres and consisting of 3 lanes with a total of 55 pegs, has been designed in such a way that every peg fishes towards an island and hedge planting has divided the pegs into 2's. Even on very busy days it seems as though you have your own little lake.

<https://www.walterslake.co.uk/>



WALTERS LAKE
COARSE FISHING FOR ALL

Hoburne Facilities

Guest passes must be carried with you at all times in order to use the facilities



Indoor Pool

- Open all year
- Heated
- Flume
- Walk in sloping shallow end
- See reception for current opening times



Outdoor Pool

- Open seasonal only
- See reception for current opening times

Facilities at Hoburne Cotswold



Impressive entertainment complex



Indoor soft play



Fitness suite*



Kid's adventure playground



Adventure golf *



Brasserie 1912 & Café h



Heated indoor pool with flume



Free Wi-Fi**



Lake activities*** pedalos, kayaking



Convenience store & launderette*



Sammy's Squad



Heated outdoor pool**



Sky TV & BT Sport in complex



Tennis court*



Amusement arcade & pool table*



Sauna & steam room†



Fishing lake (rod licence required)



Multi-use games area

*Charges apply. **Wi-Fi not suitable for downloading or streaming. ***Charges apply, seasonal activities. †Restrictions apply. ††Open mid May to mid September.

Hoburne Facilities

Guest passes must be carried with you at all times in order to use the facilities



Pedaloos

- Seasonal
- Extra Charges apply



Indoor Soft Play

Based in Cafe H



Outdoor play areas

Hoburne have 2 adventure playgrounds suitable for all ages



Cafe & Restaurant

Check Hoburne's website [here](#) for more opening hours



Crazy Golf

Extra charges apply
Check with reception for booking info

For the Kids

Sammy Squad Fun & Games

Guest passes must be carried with you at all times in order to
use the facilities

Find out more about the Sammy Squad [here](#)



Eat-In

Chutnetys

01793 752129

Indian

Marks

01285 652601

Chinese

Dominos

01285 642444

Pizza

Thai Emerald

01285 654444

Chinese

Relish

01285 658444

Varied

Pizzeria 720

07751 991130

Pizza



How to Get Here



Go to www.thecotswoldretreats.com
to find your accommodation

Check-In

01

*Directions to your accommodation can be found on our website
<https://thecotswoldretreats.com/directions>*

02

The code for the key safe will be sent just before 3pm either via your booking channel app or email if you booked directly with us

03

Check in is from 3pm, unfortunately we cannot allow earlier check ins due to the cleaning required after previous guest has left.

04

Please go directly to the accommodation (not to Hoburne reception). Any guest passes you have ordered will be inside waiting for you

05

Some accommodations have dedicated parking spaces for one car. any extra cars must be parked on the car park - please do not park on grass areas near the accommodation

Check-Out is 10am

Instructions

1

Please strip all beds, place bedding, towels and bathmats in the bag provided

2

Empty Fridge/Freezer and take all rubbish to the rubbish bins

3

Tidy up so our cleaners can quickly clean and sanitise for next guest

4

Leave windows on the latch for air circulation

5

Place the key back into the lock box and message us to let us know you have left

Thank you !

01. *Swindon
Hospital* 01793 604020

02. *Phoenix
surgery* 01285 652056

03. *Dentist* 01285 860712

04. *Chemist* 01285 861123

05. *Park
Security* 07923 000680

06. *Fire/Police* 999

emergency contacts

Ready to *share your experience?*

Please Consider Leaving us a Review on either Booking.com or Airbnb if you booked with them or <https://g.page/cotswold-retreats/review?gm> if you booked directly with us



